

# diversity begins here

Diversity Products, a division of CenterPoint Group, is a Certified Minority Business Enterprise that provides a wide range of products and services to our customers.





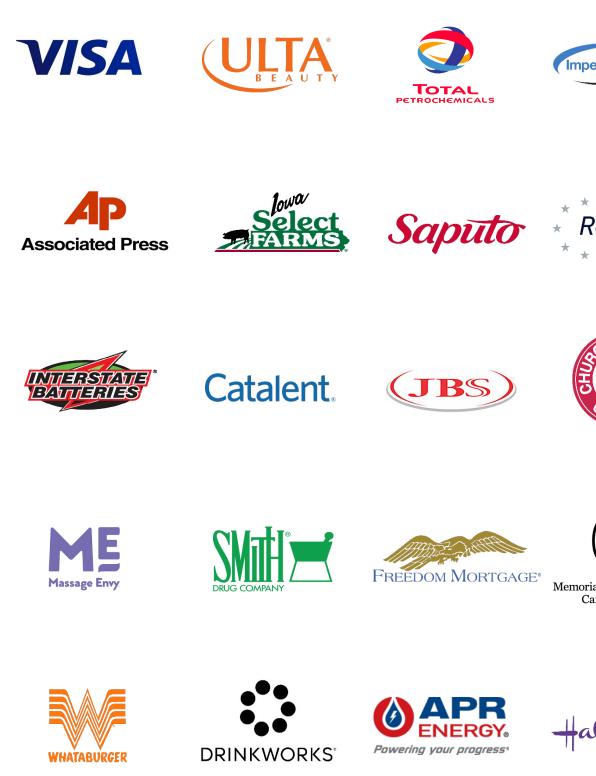
WHO We are a multi-year award-winning Supplier of the Year Minority-Owned Business

WHAT We help large companies save money while earning Tier 1 spend credit

WHEN Founded in 2006

HOW We use data analytics and a highly-trained customer support team to deliver savings and service

WHY We do not charge a fee and it takes minimal client resources

















Memorial Sloan Kettering Cancer Center







## **Diversity Products**

- Leveraging our extensive category expertise and the buying power of our Fortune 500 clients to provide office products, breakroom essentials, and technology products at wholesale prices.
- An award-winning e-commerce environment that streamlines the ordering process.
- Access to a dedicated customer  $\succ$ service team and tested logistics network to deliver the vast majority of our products the next business day with shipping included at no additional cost.
- **Clients achieve Tier 1 spending status** >on all expenditures and have access to many Tier 2 product offerings. Click here to see a report on the impact of Tier 1.
- Access to seasoned sourcing specialists that can locate and procure over 250,000 products at benchmarked price points.



Philadelphia, PA, -- CenterPoint Group, a New Jersey based Consulting and Procurement Company, has been honored by the Eastern Minority Supplier Diversity Council, EMSDC, as Supplier of the Year. The EMSDC is a Regional Council of the NMSDC (National Minority Supplier Development Council).

According to Valerie Cofield, President/CEO of the EMSDC, CenterPoint Group "has distinguished themselves by demonstrating growth in sales, continuous growth in MBE to MBE purchases, innovation in the delivery of services, significant and continuous contribution to the growth and development of their community, and commitment to the cause and success of the EMSDC."

Ron Baldwin, Director of Supplier Management

# **Program Overview**

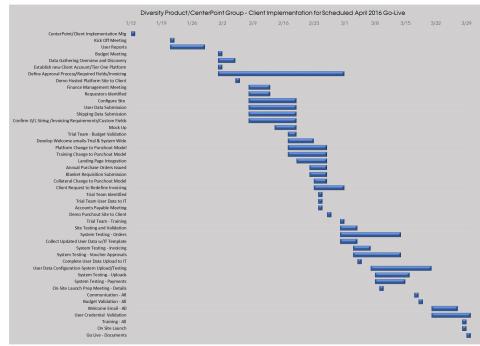
### We will manage ever step of the Implementation process

# WELCOME NEW OFFICE SUPPLY USER

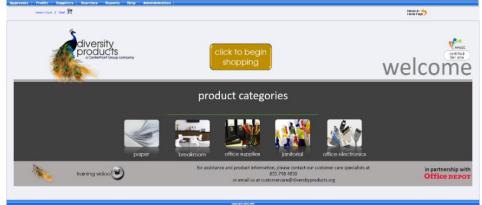




### **Phased Custom Implementation**



### **Dedicated Supplier Portal**



### **Coordinated Product Launch**

### New Supplier Announcement

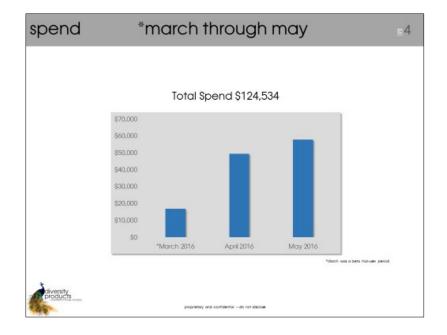


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**Office DEPOT** 

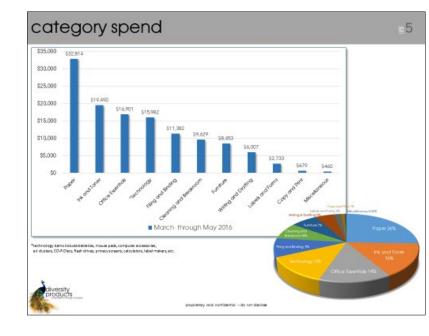
# **Custom Program Oversight**

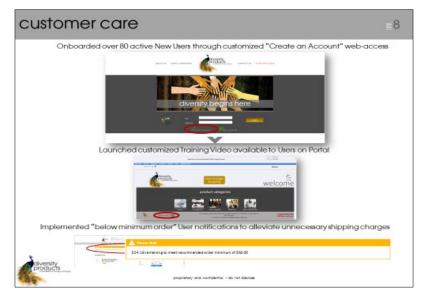
Earn Tier 1 Spending while receiving Enterprise-Level Service

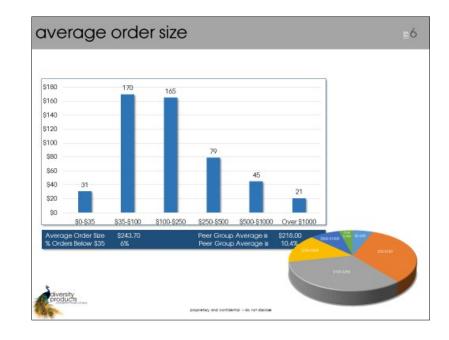


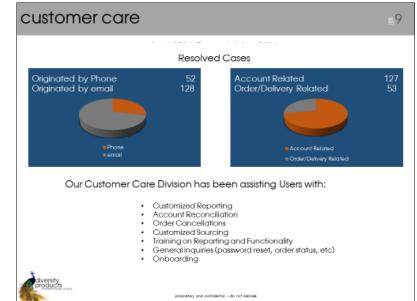
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Location	Orders	Spend	Average Order	Location	Orders	Spend	Avero
TXF800MIDWAY	224	\$63,732.87	\$284.52	MICHIGAN-BROWNE	1	\$161.98	\$161.4
TXFNCHARLESTON	56	\$8,828.63	\$157.65	MICHIGAN-ALBERSON	1	\$133.23	\$133.
TXFMIAMIFTH	11	\$6,112.73	\$555.70	TXFBEDFORD2	1	\$122.51	\$122
TXFBATONROUGE	25	\$5,076.08	\$203.04	TXFRILLIBENCBH	1	\$110.99	\$110.
TXFDESMOINES	25	\$4,770.65	\$190.83	DIRMCOUNTRYMAR	1	\$107.49	\$107.
TXFAHDC	19	\$4,725.55	\$248.71	TXFFTMYERSFTH	1	\$105,96	\$105.
TXFAHHA	23	\$4,541.62	\$197.46	MICHIGAN-TAMBOR	1	\$102.28	\$102
TXFHARTIN	10	\$3,516.71	\$185.09	MICHIGAN-KOHNE	2	\$100.13	\$50.0
TXFCROSSCOM	6	\$3,192.06	\$532.01	MICHIGAN-SMITHL	1	\$95.97	\$95.9
TXFSPEC	15	\$3,153.17	\$210.21	MICHIGAN-HEISTER	1	\$94.47	\$94.4
TXFJACKSONVILLE	14	\$3,076.60	\$219.76	GATTO-AMHSS	1	\$94.19	\$94.1
TXFROBBINSVILLE	9	\$1,614.99	\$179.44	MICHIGAN-NELSONKE	1	\$89.25	\$87.3
TXFPALMBCHFTH	11	\$1,521.91	\$138.36	MICHIGAN-BAUMANT	1	\$88.48	\$88.4
MICHIGAN-EVANS	3	\$1,108.54	\$369.51	NEWYORK-UCHTAS	1	\$83.98	\$83.9
TXFLESTERPFRX	3	\$1,069.26	\$356.42	MICHIGAN-SEAMAIN	1	\$80.99	\$80.9
TXFMICHIGANKMH	4	\$1,050.83	\$262.71	MICHIGAN-BODERD	1	\$80.99	\$80.9
TXFTAMPAFTH	4	\$987.10	\$246.78	PA-PUSKAR	1	\$80.99	\$80.9
TXFOMAHA.	2	\$726.87	\$363.44	PA-SWAIN	1	\$80.99	\$80.9
TXFCOLUMBIA2	3	\$574.64	\$191,55	INDIANIA-JANISKI	1	\$80.99	\$80.9
TXFNCHRL\$4390KM	3	\$498.51	\$166.17	MICHIGAN-RANNE	1	\$78.92	\$78.0
TXFLESTERPFRX1	1	\$399.60	\$399.60	MICHIGAN-SMITHR	1	\$70.B3	\$70.8
TXFGAINESVILLE	2	\$399.27	\$199.64	MICHIGAN-HULL	1	\$68.01	\$68.0
TXFORLANDOFTH	5	\$382.71	\$76.54	MICHIGAN-RAU	1	\$65.56	\$65.5
MICHIGAN-JORGENSEN	3	\$357.41	\$119.14	GEORGIA-DREY	1	\$44.77	\$44.7
MICHIGAN-NEAL	3	\$220.25	\$73.42	MICHIGAN-NICHOLSON	1	\$41.67	\$41.6
TXFC:ARLISLEPA	1	\$190.99	\$190.99	TXFCHW8RS8RG	1	\$37.63	\$37.6
TXFKLOSTER	1	\$190.99	\$190.99	MICHIGAN-BRANDT	1	\$32.31	\$32.3
MICHIGAN-OKONES	3	\$178.34	\$59,45				

proprietary and confidential - do not diaclos









# **Purchasing Portal**

User Friendly Interface and Access to Full Product Assortment

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	divergity.	welcome to online purchasing	Arbanced Strang Analabic only when less than 400 results appear! Please use one of the search or catagory filters on the let to name your search to less than 400 results. Items 1 to 12 12 Pter Page
program	Welcome to online purchasing Description D	search By:         Order Number •           per         Status:         ALL •           Flom:         %           Date Range:         07/30/2016 •           Mill         Max	Office Depott® Brand Heavy-Duty D-Ring View Binder, 5° Rings, 100%
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			Extensive Re	porting		
ORDER	REPORT CRITERIA   ORDER REPORT RESULTS					
Saved I	Reports					
Choose	from saved reports		SAVE DELETE			
Order I	Report Criteria					
PO Crea	ated From (MM/dd/yyyy)	09/01/2014		To (MM/dd	/ / / / / / / / / / / / / / / / / / / /	09/17/2014
Total Ar	nount From	Construction of Construction o		То		
Location	n ID	Diversity Produ	ts Customer	Status		AI
User (B	uyer) Name	Al		Supplier ID		
Cost Ce	nter ID		]	Account Co	de ID	•
	(Select at least one Line Item Column)			Line Item A		Al
	C Family Code			Include all o	child locations	
Order I	Report Columns					
V	PO - Created Date	<b></b>	PO - Ship Charges	<b></b>	Line Item - Cost G	Center Budget
1	PO - Purchase Order ID		PO - Additional Charges		Line Item - Accou	unt Code ID
1	PO - Customer Location ID		PO - Custom Field 1	<b>1</b>	Line Item - Cost G	Center ID
	PO - Shipping Address ID	E	PO - Custom Field 2		Line Item - Line T	fotal
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	PO - Ship Via ID		Line Item - Manufacturer Part ID		Line Item - Qty R	leceived
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	PO - Requisition ID		Line Item - Description	60	Line Item - Qty Sl	hipped
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	PO - Total Amount	<b></b>	Line Item - UOM		Line Item - Custo	im 3
	PO - Tax		Line Item - Qty		Line Item - Custo	em 4
	PO - Supplier ID		Line Item - Tax	8	Line Item - Ship I	Date
	PO - Status		Line Item - Date Required	0	Line Item - Line C	Drigin
SELEC	CT ALL UNSPSC Family Codes					RESET SUBMIT EXCEL
Save th	nis report					
Report	Name	Make it available for	Company SAVE AS NEW			

### Custom Training Video



# **Full Suite of Solutions**

Access to the same capabilities of a National Supplier



### **Print & Copy Services** Whether you need business cards, banners, brochures, bound presentations, flyers or copies, our dedicated print specialists

are here to help.



### **Environment Solutions**

With more than 14,000 products with green attributes or ecolabels, we're your one-stop shop for greener supplies, tech, furniture, lighting, cleaning and facilities supplies and more.



### Managed Print Services

Optimize performance and reduce expenses with Office Depot<sup>®</sup> PrintIQ<sup>®</sup> Managed Print Services, a full-service, single-source solution for printers, printer supplies, break-fix service and support.



### Technology

We'll help you plan, acquire, deploy and even fund your technology across every area of your business. Our leveraging power allows us to deliver competitive pricing on thousands of products, plus all the support and services to help you avoid any downtime or loss of productivity.



### Workplace Facilities

Choose from a complete portfolio of facilities, cleaning and breakroom supplies, in the quantities you need, from brands you trust.



### Workspace Interiors

From professional space planning to delivery, assembly and installation, let us manage every aspect of your next project from concept to completion.



### **Exclusive Brands** Well designed. Well made. Well priced. Office Depot<sup>®</sup> Exclusive Brands are stylish, affordable and durable. Our products are designed to meet or exceed the quality of national brands. Try all of our essentials from supplies to tech and furniture to cleaning supplies.



### **Subscriptions Services** Never run on empty! Sign up for our Subscription Service and get convenient, automatic deliveries of your favorite products, including paper, ink & toner, coffee, water and more!



# **Client Alignment**

We will tailor our program to meet your goals

National Footprint	Support Initiatives	White Glove Service	Ong
Access to over 250,000 products in its distribution centers that will ship directly to your locations with next day delivery.	CenterPoint will harmonize product assortments for new locations, projects, and other initiatives to ensure optimal results.	CenterPoint and Office Depot have partnered to create a <i>custom experience</i> that can accommodate all ordering, billing and ERP requirements.	Our Goal is category the and Centerl









### ngoing Cost Savings

bal is to save you seven figures in this ry through immediate product savings nterPoint's ongoing optimization and account management.

# **CenterPoint Program Benefits**

Leveraged pricing and contract terms



1)



<u>-</u> ] J	CORE PRICING	<ul> <li>Access to 2,500 CenterPoint Core SKUs at deeply leveraged rates</li> <li>Custom bid items covering your high spend items</li> <li>Best-in-Class Price Protection and Contract Terms with 12-month price</li> </ul>
× 7	OPTIMIZATION & RATIONALIZATION	<ul> <li>CenterPoint monitors and negotiates to create year-over-year cost sav</li> <li>Consolidate SKUs to deliver savings through rationalization</li> <li>Dynamic contract list will continue to add low-cost SKUs to your programe</li> </ul>
	NON-CORE PRICING & SHIPPING COSTS	<ul> <li>Discounts on full Business Solutions Division catalog – approx. 10,000</li> <li>Monitoring and Optimization per spending trends</li> <li>Free Next Day Delivery</li> </ul>

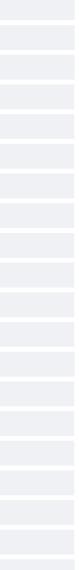


# **Best Practices**

### Strong procurement programs rely on detail driven work and expertise.

Market Competitive Pricing	0
Fixed Contract Pricing	0
70%+ Contract to Non-Contract Ratio	0
Minimum 6 mo. Price Locks	0
Price Increase Caps on Public Indices	0
Contractual ability to add to contract	0
Strong Non-Contract Discount	0
Free Next Day Shipping	0
No Minimum Order Value	0
No Minimum Volume Requirements	0
Minimum Net30 Pay Terms	0
Electronic Summary Invoicing	0
Dynamic Contract Management	Q
Data Analytics Expertise	Q
Real Time Market Intelligence	Q
Granular Data Visibility	Q
Advanced Savings Analytics	Q
Category Expertise	0
Executive Level Supplier Sponsorship	0
Time and Resources	0

### Current State CenterPoint Contract



# Proprietary Savings Methodology

The savings we generate for our members is created not only on reduced pricing through our leveraged programs, but also by leveraging our experience and our comprehensive approach to contract management.



### PRELIMINARY ASSESSMENT

Provide preliminary savings estimate for qualifying clients. COMPLIANCE REPORT

Regular audits for contract compliance to price and terms.



SKU LEVEL ANALYSIS

Validate savings down to the SKU level on your most frequently purchased products.



### OPTIMIZATION REPORTING

Perform comprehensive account optimizations and trend analysis.



### SPEND BY CATEGORY

Monitor category level spending and help you identify savings opportunities.



### CUSTOMIZED REPORTING

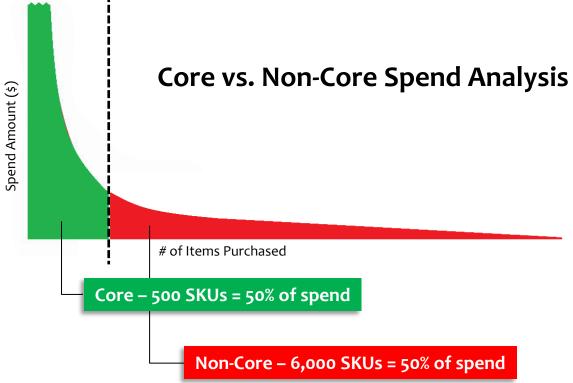
Generate custom reporting to make sure that you are hitting all of your goals.

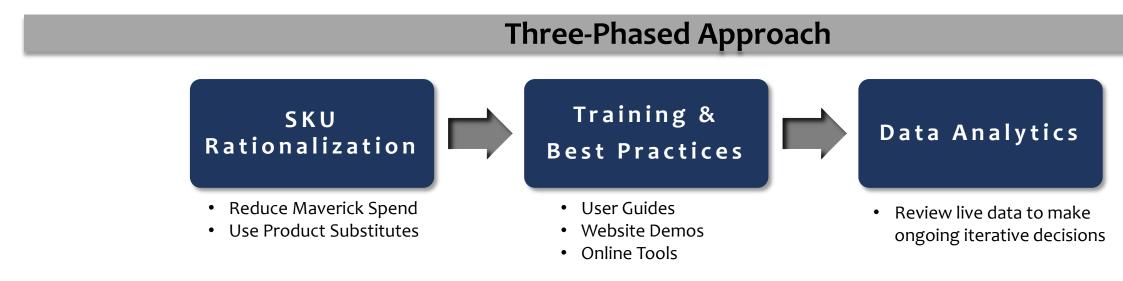
# **Tail Spend Savings**

It takes time and focus to manage every dollar – This is what our Analysts live For!

Saving money on Non-Core items requires a focused strategy:

- All clients have a difficult time managing • this
- CenterPoint built a systematic approach ۲ that addresses tail spend
- 3-Phased Approach to control Non-Core ٠ Spending





# **SKU Rationalization**

### We will review your Spend on a SKU-by-SKU level to generate savings

Here is what the optimal product is			
	OD Brand Manila File Folders	Clorox Disinfecting Wipes	Office Depot®
	1/3 Cut Letter Size	35 Wipes Per Tub Pack Of 3 Tubs	8" Straig
	FOLDR 1/3CUT LTR MANILA 250	CLOROX WIPES VALUE PK 3/35CT	SCISSORS TITANIU
	QTY 154	QTY 238	QTY 32
	3TAB FLDR LTR BLU 100	CLOROX WIPES VALUE PK 3/75CT	ACME 3PK SCISSOF
	QTY 15	QTY 103	QTY 42
You are	STPLS 3TAB FF LTR MANILA 100PK	LYSOL WIPES 3X35CT	SCISSOR STRAIGHT
	QTY 276	QTY 19	QTY 6
buying these	STPLS 3TAB FF LTR MANILA 24PK	DISNFCT WIPES 35 WIPES/PK-3PK	8 INCH SCISSORS N
products	QTY 1	QTY 44	QTY 14
	FILE FOLDER 3-TAB LETTER 50/PK	LYSOL DISFT WIPES LMN/LM80-3PK	7 INCH SCISSORS N
	QTY 2	QTY 22	QTY 7
	FOLDER SNGL TOP LTR 1/3 AST	CLOROX WIPES VALUE PK 4/35CT	SCISSORS 8IN STRA
	QTY 17	QTY 9	QTY 20
		LYSOL DUAL ACTION WIPES 2X75CT QTY 10	SCISSOR STRAIGHT QTY 27



### Brand Scissors ght, Black

### JM 8IN STRT 2PK

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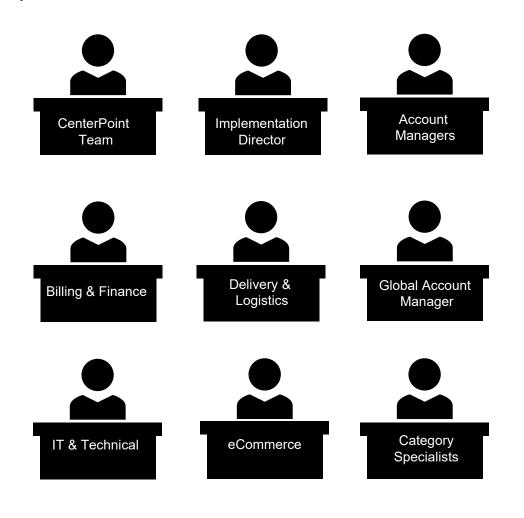
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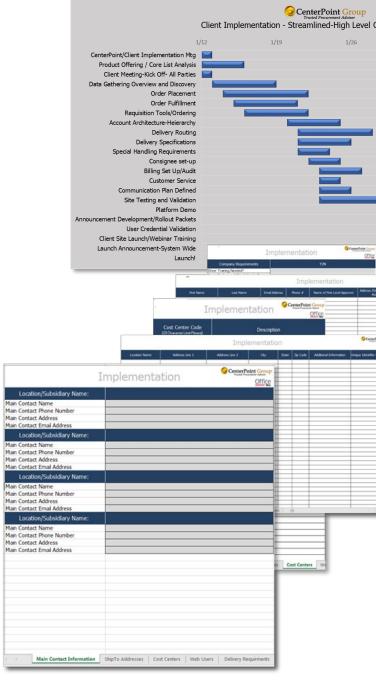
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# **Ease of Implementation**

Our experienced team will ensure a seamless transition

Dedicated teams are engaged with you to coordinate implementation and onboarding. From Site Visits to Program Communications, we ensure all is streamlined and smoothly transitioned according to your unique specifications.



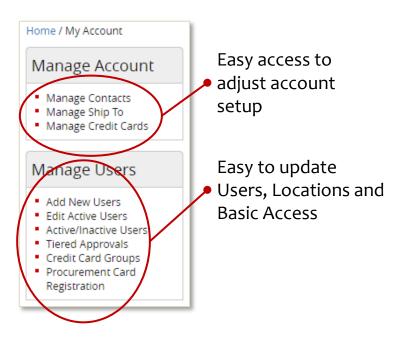


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# **Procurement Technology**

All the tools you need to easily manage, purchase, and evaluate

### Administrative Controls



Spend Management



priced contract items

Complete account oversight and customization you expand:

- **Approval Routing** ٠
- Budget Setting on sites and users
- Cost Centers and PO numbers •

Save on everyday purchases through:

- Contract Item Search capabilities
- Shopping List Management
- Smart Cart Savings

# **Real-Time**



Admins will have access to provide full visibility:

- Orders and Delivery ٠

- ٠

# monthly and annual data to

Category Breakdown Individual User Purchasing Location Spend Totals

# The Key **Benefits**

**Our Clients get more** than Tier 1 Minority **Spend credit.** 

**Our mission is to function** as a trusted advisor and create superior value for our clients.

### **REALIZE SAVINGS**

Immediate Cost Reduction. Implement in less than thirty days

### **NO SIGN-UP FEE**

In addition to having no membership fees we also eliminate any sign-up fees as well

**REPORTING & VISIBILITY** Receive comprehensive reporting that provides complete spend transparency and solutions

### **EXPERT RESOURCES**

Senior Representatives and Senior Account Managers provide quality experience and support to our clients

## **ONGOING OVERSIGHT**

We analyze spending patterns and market intelligence to identify savings opportunities and best-in-class progress year over year